ANNUAL REPORT 2012-13

OUR MISSION

THE DEAN OF STUDENTS OFFICE CREATES A CULTURE OF CARE
for students, their families, faculty and staff by providing exemplary programs and services designed to enhance students' academic and personal success.

A LOOK BACK

GROWING FROM WITHIN

Since 1925, the Dean of Students Office has supported the student body with services designed to enhance students' academic and personal success. Over the past year, our services and outreach led to increased traffic records, program attendance, and quality customer service ratings.

WE ARE A PART OF SOMETHING BIGGER

Last year, our staff was recognized at the university, regional, and national levels for their contributions. The Dean of Students Office is committed to providing long-term value to the community through personal and accessible programs that make a positive impact on the lives of our students.

A YEAR IN REVIEW
OUR STRATEGIC GOALS
DEAN OF STUDENTS OFFICE
CARE AREA
NEW STUDENT & FAMILY PROGRAMS
COLLEGIATE VETERANS SUCCESS CENTER
DISABILITY RESOURCE CENTER
STUDENT CONDUCT & CONFLICT RESOLUTION
AWARDS & ACCOMPLISHMENTS

OUR STRATEGIC GOALS

Support and educate our student population

Foster a culture of inclusion for parents and families

Implement a variety of options for resolving conflict

Consult with an provide outreach to the campus community

Promote academic integrity and social discipline

Serve as a national best practice for emergency planning and response

Optimize organizational performance and assessment

Maximize internal and external resources

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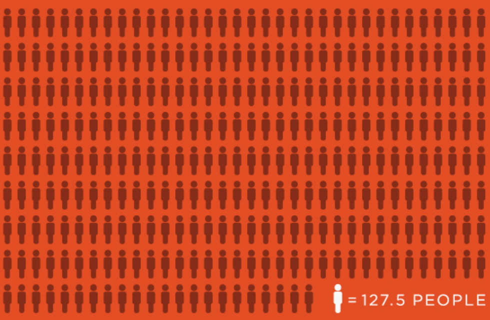
IMPACTING THE GATOR NATION

32,479 TOTAL NUMBER OF STUDENTS STUDENTS SERVED OR SUPPORTED.



EMERGENCY & CRISIS RESPONSE

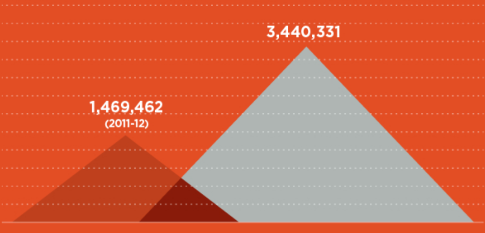
TOTAL NUMBER OF PROTESTS **FIFTEEN**

TOTAL NUMBER OF STUDENT FATALITIES **SIX**

MEDICAL TRANSPORTS

42	36	45
ALCOHOL	PHYSICAL	PSYCHOLOGICAL
38 (2011-12)	23 (2011-12)	32 (2011-12)

U MATTER, WE CARE



Strategic marketing efforts resulted in over three million views of the U Matter, We Care message.

FROM THE STUDENT BODY

> I had an excellent experience with the Dean of Students Office. Everyone I spoke with was helpful, professional, and welcoming. I would highly recommend this office!

> All of the interactions with support staff and administrators have been very positive. You have assembled and trained an efficient, friendly, helpful, and caring staff.

> Thank you so much again for everything. You have taught me a lot of important life lessons.

MEETINGS

1,064 MEETINGS WERE HELD
WITH CARE AREA STAFF

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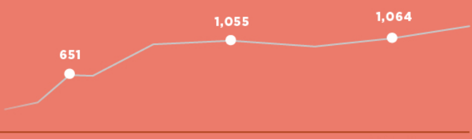

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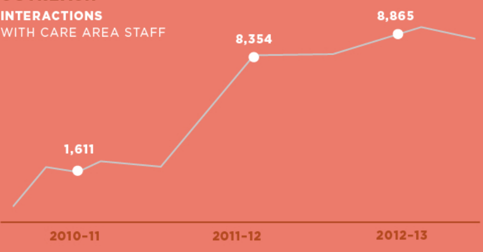
2010-11 2011-12 2012-13

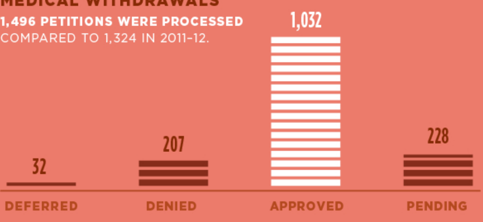
OUTREACH

INTERACTIONS
WITH CARE AREA STAFF

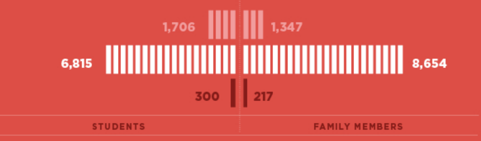


MEDICAL WITHDRAWALS

1,496 PETITIONS WERE PROCESSED
COMPARED TO 1,324 IN 2011-12.



3,695 STUDENTS WERE ASSISTED IN THE CARE AREA THIS YEAR.



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PREVIEW SESSION ATTENDANCE

- TRANSFER
- FRESHMEN
- INNOVATION ACADEMY (IA)

298 STUDENTS PARTICIPATED IN THE FIRST IA ONLINE ORIENTATION : GATEWAYS.

SATISFACTION SURVEYS

97% OF FAMILY MEMBERS AGREED OR STRONGLY AGREED THAT STUDENT PREVIEW STAFF WERE HELPFUL.

97% OF STUDENTS RATED THEIR PREVIEW STAFFER AS WELCOMING.

94% OF FAMILY MEMBERS AGREED OR STRONGLY AGREED THAT THEY HAVE A BETTER UNDERSTANDING OF STUDENT LIFE RESOURCES.

FAMILY WEEKEND

EVENT ATTENDANCE

FALL 2,038 (2011-12)

2,296

SPRING

415

THE FIRST SPRING FAMILY WEEKEND WAS HELD FEBRUARY 22-24, 2013.

FIRST YEAR FLORIDA

98%

- RATED PEER LEADERS AS GOOD OR EXCELLENT IN KNOWLEDGE OF CAMPUS RESOURCES
- MODERATELY OR STRONGLY AGREED THAT THEIR PEER LEADERS EXHIBITED LEADERSHIP IN AN OUT OF CLASS
- MODERATELY OR STRONGLY AGREED THAT THEIR PEER LEADERS WORKED EFFECTIVELY IN CLASS WITH THEIR INSTRUCTORS

TOTAL STUDENTS REGISTERED FOR FYF	**1,875**
TOTAL STUDENTS REGISTERED FOR FYF	**1,465**

3,490 STUDENTS ATTENDED COMMON READING PROGRAM EVENTS THIS YEAR.

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SERVES STUDENT VETERANS AT UF BY PROVIDING A DESIGNATED LOCATION ON CAMPUS FOR STUDENT VETERANS TO STUDY, MEET WITH ON AND OFF CAMPUS RESOURCES, AND TO SPEND TIME WITH AND SUPPORT EACH OTHER IN A FUN AND RELAXING SPACE.

GRAND OPENING	**APRIL 4, 2013**
STUDENTS UTILIZE THE CENTER EACH WEEK	**50-60**
TOTAL NUMBER OF STUDENTS SERVED (APRIL 4-JUNE 30)	**177**

VISIT US ON THE FOURTH FLOOR OF YON HALL, (ROOM 418).

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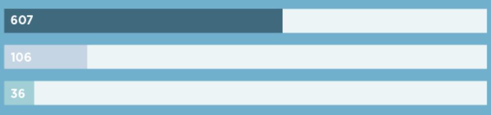
SERVICES

THE NUMBER OF STUDENTS WHO UTILIZE DRC ACCOMODATIONS:



- NOTE-TAKING
- ALTERNATE TEXTBOOKS
- COURSE SUBSTITUTIONS

SATISFACTION SURVEYS

STUDENT CONDUCT & CONFLICT RESOLUTION
AWARDS & ACCOMPLISHMENTS

☑ STUDENTS

93% FELT COMFORTABLE ADDRESSING DISABILITY-RELATED NEEDS WITH DRC STAFF.

93% FELT COMFORTABLE ADDRESSING ACADEMIC-RELATED CONCERNS WITH DRC STAFF.

90% AGREED THAT WHEN WORKING WITH THE DRC STAFF THEY FELT RESPECTED AND SUPPORTED.

☑ FACULTY

95% UNDERSTOOD THE LEGAL RESPONSIBILITIES TO PROVIDE ACCOMODATIONS TO STUDENTS WITH DISABILITIES.

92% FELT COMFORTABLE SPEAKING WITH STUDENTS WITH DISABILITIES REGARDING THEIR ACCOMODATIONS.

92% WERE FAMILIAR WITH THE SERVICES OFFERED BY THE DRC.

97% OF STUDENTS AGREED THAT THE DRC HELPED THEM ESTABLISH ACCOMODATIONS/SERVICES IN A TIMELY MANNER.

NUMBER OF STUDENTS WHO ENTERED THE DRC	16,355
NUMBER OF STUDENTS REGISTERED WITH THE DRC	1,214
NUMBER OF EXAMS PROCTORED	6,830

FROM THE STUDENT BODY

> “”
> The testing accomodations have greatly improved my experience here at UF and have helped me feel more confident about what I can achieve.

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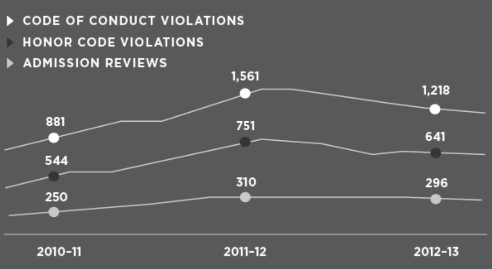
VIOLATIONS & REVIEWS



SEVENTY-EIGHT STUDENT CONDUCYT HEARINGS WERE HELD THIS YEAR.

PERCENT OF CASES THAT WERE APPEALED	ONE
PERCENT OF FACULTY WHO WOULD REPORT A FUTURE VIOLATION	NINETY-SIX
TOTAL DEAN CERTIFICATIONS ADMINISTERED FOR GRADUATE/ PROFESSIONAL SCHOOLS	1,979
TOTAL NUMBER OF NEW CONDUCT CASES WERE REPORTED	2,525

FROM THE STUDENT BODY

> “”
> I visited the Dean of Students office to interview for the student conduct committee and the staff was very welcoming and helpful.

PURSUING EXCELLENCE

We are creating welcoming environments for new Gators and providing support to students and families in distress. Our wide range of initiatives exemplifies our strategic approach towards providing a culture of care.

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UNIVERSITY OF FLORIDA

Superior Accomplishment Diversity & Inclusion Award	**Jim Gorske** Assistant Dean, Director Disability Resource Center
Recognition of Collaborative Efforts *Division of Student Affairs*	**U Matter, We Care**
2012 Superior Accomplishment Award *Division of Student Affairs*	**Keondra Brown** Program Assistant Student Conduct & Conflict Resolution
Humana Employee Recognition Award *FBMC Benefits Management*	**Keondra Brown** Program Assistant Student Conduct & Conflict Resolution
2012 Superior Accomplishment Award *Division of Student Affairs*	**Chris Loschiavo** Assistant Dean, Director Student Conduct & Conflict Resolution

STATE-WIDE

2012 Outstanding Service to Students *NASPA-FL*	**Dr. Jen Day Shaw** Associate Vice President & Dean of Students
State Director *NASPA-FL*	**Dr. Anthony DeSantis** Associate Dean of Students

NATION-WIDE

Chair of Campus Safety Knowledge Community *2012-2013*	**Dr. Jen Day Shaw** Associate Vice President & Dean of Students
2013 Outstanding Institutional Advising Program Award *National Academic Advising Association*	**Preview** New Student & Family Programs
President of the Association of Student Conduct Administrators *2013-2014*	**Chris Loschiaco** Assistant Dean, Director Student Conduct & Conflict Resolution
2013 Southeastern Regional Orientation Workshop “Comments from the Committee” - 1st Place *2013-2014*	**Alison Spannaus** Assistant Director New Student & Family Programs
2012 National Outstanding New Advisor *National Academic Advising Association*	**Kris Klann** Assistant Director New Student & Family Programs
2013 Innovation Program Award *National Orientation Directors Association*	**IA Orientation: Gateways** New Student & Family Programs
1st Place Educational Session: Graduate & Professionals *2013 Southern Region Orientation Workshop (SROW)*	**Kris Klann** Assistant Director New Student & Family Programs